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CAPS & Vista/Upgrading to Vista

Updated 3/23/07. More updates will be posted as information becomes available on our User Forum <http://www.certifiedpayrollreports.com/forum/viewthread.php?tid=162> where you will also be able to download this document in it's updated status.

We have updated Construction Application for Payment Solution (CAPS) to work with Vista. Our testing and debugging process has basically gone well, with a few exceptions. The known problems are listed below. **And there are special instructions for updating your PC to Vista.**

Our advice is not to update your existing computer to Vista, rather, next time you purchase a PC, get Vista already installed.

Known Outstanding Issues:

QuickBooks Menu and Event Notification will not work. This option will be disabled in CAPS when it is running on a Vista PC. This bug was acknowledged by Intuit in January as an issue on their side. **We are waiting for a fix from Intuit.**

Known Changes:

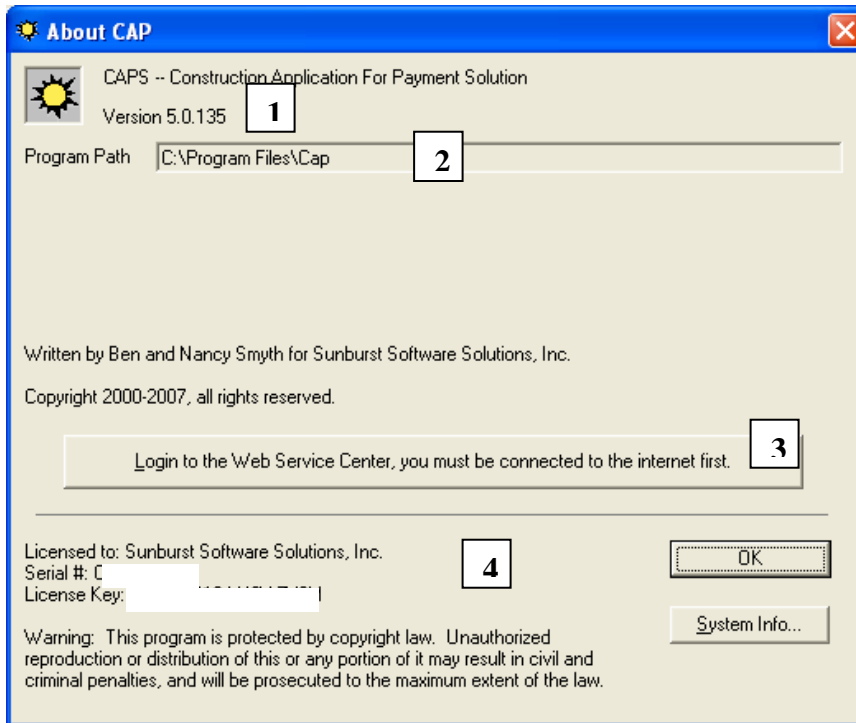
- Due to security changes in Vista, updates to our software as they have been installed will no longer work. When a new version of CAP is released, you will need to uninstall your current version of CAP and then install the new version of the program. Please note that this will not affect any of the data you have entered into CAPS, it will continue to use the same data you used before. (If you wonder why, know that when you uninstall "Word", it does not delete all the "Word" documents that you have created, so uninstalling CAP will not delete the data you have created.)
- Old style Help (accessed from the Help Menu and choosing Contents) is not currently supported in Vista. The HTML / context sensitive help which is available on every screen (by clicking on the question mark in the lower right corner) does work, as does the Manual, provided you have Adobe PDF reader installed. This help was essentially duplicated by the Manual and HTML help, so it has simply been removed from the menu.

Upgrading your current computer to Vista:

Before you update your computer to Vista, you will need to backup your CAPS data using the new "Enhanced Backup". This "Enhanced Backup" was included with **Version 5.0.131**. If your version is **lower than 5.0.131**, use Help --> About --> Login to update your software to the current version.

How do I find out what my current CAPS Version is?

From the CAPS **Help** menu, choose **About-Check for Updates**. You will be presented with a window similar to that shown below:



1. This is your current CAPS Version. All **current** versions will begin with 5.0 and the last three numbers are what is important and follow normal numbering sequences – 100, 101, 102, etc.
2. This is where you have CAPS installed on this computer.
3. This is how you get to the Web Service Center to get updates or to obtain a brand new CAPS installation for another computer.
4. This is your license information.

Step by Step instructions for updating.

1. Make a backup of the CAPS data.
2. Be sure you have a backup of the CAPS data.
3. Use Help --> About --> Login --> "New Installation", to download the newest setup version of CAP.
4. Either print or copy your license information from the installation page so that you know your exact Company Name, State, Serial # & License Key.
5. Make sure the CAP Backup & Setup routine are in a folder you know on your computer as well as on another media, such as CD, Zip Drive, Thumb Drive, etc.
6. Uninstall Construction Application for Payment Solution from your computer.
7. Update to Vista.
8. The Vista User Account must have its **User Account Control (UAC) set to "On"** (as recommended by Microsoft). This setting is found in the Vista Control Panel --> User Accounts section. **Failure to set the UAC to "On" will result in Error Code 80040408 – Could not start QuickBooks.**
9. Both QuickBooks and CAPS should be run with standard user permissions (NOT elevated to run as administrator).
10. Your QuickBooks company data file must live in the Vista **Public** folder in a network environment or the **Private (Home)** folder in a single user environment. (New info as of 3/23/07)
11. Install CAPS by double clicking on the setup file named CAPV5Setup.exe (the exe may not show).
12. Start CAPS, which will force you to license the software.
13. Restore the backup that you made in step 1 or 2.

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