

Sunburst Software Solutions

2378 Dane Hill Road, West Charleston, VT 05872

Phone: (888) 348-2877 Fax: (866) 684-5157

Email: sales@sunburstsoftwaresolutions.com

Website: www.sunburstsoftwaresolutions.com or www.QB4Contractors.com

Update on Internet Explorer 7.0 and QuickBooks Financial Software

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I just received my latest ProAdvisor Newsletter and wanted to share some updated information on QuickBooks compatibility with Internet Explorer 7.0.

According to Intuit the following versions of QuickBooks Financial Software products **will now work** with Internet Explorer 7.0:

- QuickBooks 2007 and QuickBooks Enterprise Solutions 7.0 were ok with the R1P, however, an update to **R4P** (which will be available via automatic update in the next week or so) is recommended.
- QuickBooks 2006 and QuickBooks Enterprise Solutions 6.0 was ok with R7P, however, and update to **R9P** (which will be available via automatic update in the next week or so) is recommended.
- QuickBooks 2005 and QuickBooks Enterprise Solutions 5.0 will require and update to **R9P** (which will be available via automatic update in the next week or so).
- QuickBooks Online Edition
- QuickBooks Point of Sale version 4.0, 5.0, and 6.0

How do I tell what version of QuickBooks I currently have?

Start QuickBooks. Press the CTRL + 1 (not the 1 in the numeric keypad) to display the Product Information window, sample below:

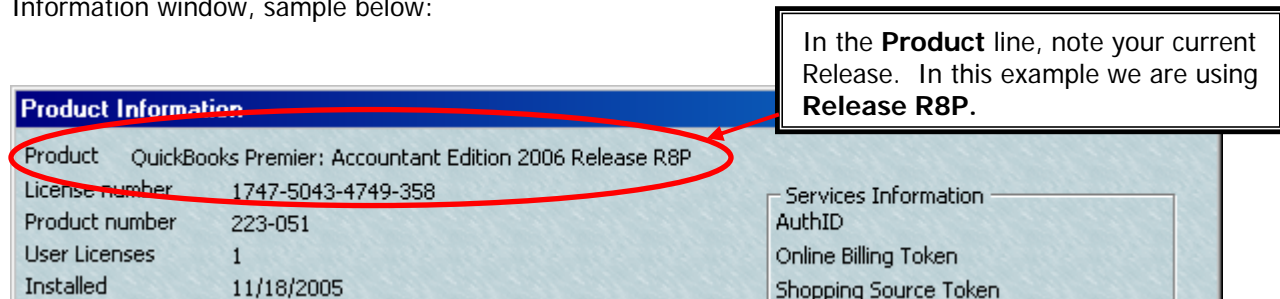


Figure 1-1 QuickBooks Product Information Window highlighting Product Information and current Release

As displayed in the above screenshot the Product being used is QuickBooks Premier: Accountant Edition 2006 with Release R8P. This version will need to be updated to R9P when it is available via automatic update.

What About QuickBooks Pro 2004 and Enterprise Solutions 4.0?

QuickBooks Pro 2004 and Enterprise Solutions 4.0 **will not** work with Internet Explorer 7.0. QuickBooks Pro and Enterprise Solutions 4.0 users are urged to update to **R11P** (available via automatic update in the next week or so) for improved error messages relating to Internet Explorer 7.0. While **R11P** will allow you to permanently dismiss the messages that warn you that IE7 is not compatible with QuickBooks 2004, there will still be problems in running this version of QuickBooks with IE7.

What Doesn't Work in QuickBooks 2004 Due to IE7?

According to Intuit KnowledgeBase Support Article ID # 1002250:

You may encounter script errors or QuickBooks may crash when doing any of the following things:

- Accessing help
- Setting up a new payroll service
- Using any of the navigators – Company, Customers, Vendors, Employees, Banking, Business Services, and Reports.

Because of the large variety of computers and system configurations Intuit customers have, there are many different possible experiences that you may encounter when using Internet Explorer 7 with QuickBooks 2004. Intuit states that they will continue to update this KnowledgeBase Support Article as they learn new information. You may find this Support Article using the following URL:

<http://www.quickbooks.com/Helpcenter/DoSearch.aspx?kbID=1002250>

Intuit Sponsored Internet Explorer 7.0 Resource Center

Intuit has created an IE 7 Resource Center located at www.QuickBooks.com/support/IE7. This site answers general questions on IE7 with special resources aimed at users of QuickBooks 2004. We strongly urge **all of you** to visit this site, bookmark it, and then visit it often for updates.